



PRIVACY POLICY

Cacao Privacy Policy

Cacao, leveraging Alpaca Securities LLC for brokerage services, prioritizes the privacy and security of our users' personal information. Our policy outlines the types of information we collect, how it's used, and your rights regarding your personal information.

Information We Collect:

- **Personal Information:** Includes name and email address.
- **Alpaca Account Access:** Through OAuth tokens, we obtain limited access to your Alpaca account to execute trades on your behalf. We do not collect financial information directly; instead, we access your Alpaca account as authorized by you.

Use of Your Information

- To provide Cacao's services, including executing trades.
- To communicate with you regarding your account or our services.

Sharing of Your Information

- **Alpaca Securities LLC:** As required to provide brokerage services.
- **Service Providers:** We may share your information with service providers under contract who help with parts of our business operations, such as fraud prevention, bill collection, and technology services.
- **Your Choices:**
 - You may limit the personal information provided to Cacao, but this may affect the functionality of our services.
 - For information on limiting sharing and protecting your personal information with Alpaca, please refer to Alpaca's Privacy Notice.
- **Security:**
 - We implement security measures to protect your personal information from unauthorized access and use, aligning with federal law requirements.

Cookies and Tracking Technologies

Cacao uses cookies to enhance your experience on our platform. The only cookie we collect is **AWSELBAuthSessionCookie**, which is essential for managing user sessions on our website. This cookie ensures that your session is maintained securely throughout your visit, allowing you to navigate and access our services efficiently.

- **Purpose:** To maintain a secure and persistent user session.
- **Privacy:** This cookie does not track personal information or browsing habits outside of Cacao's website.

We respect your privacy and provide you with the option to disable cookies through your browser settings, though this may affect the functionality of our website.

Your Rights

As a user of Cacao, you have comprehensive rights concerning your personal data:

- **Right to Access:** You can request a copy of the personal data we hold about you at any time.
- **Right to Correction:** If you find any personal data we hold about you is inaccurate or incomplete, you have the right to have it corrected.
- **Right to Erasure:** You may request the deletion of your personal data when it is no longer necessary for us to retain it.
- **Right to Withdraw Consent:** You can withdraw your consent to our processing of your personal data at any time.
- **Right to Object:** You have the right to object to the processing of your personal data under certain circumstances.
- **Right to Data Portability:** You have the right to receive the personal data you have provided to us in a structured, commonly used, and machine-readable format.
- **Right to Lodge a Complaint:** You have the right to lodge a complaint with a supervisory authority regarding our handling of your personal data.

For any requests or inquiries regarding your rights, please contact us at hello@cacao.com.

Confidentiality and Data Sharing

Cacao commits to the highest standards of confidentiality and privacy. We do not share your personal information with any third parties. Access to your details is strictly limited to the Cacao team members directly involved in providing services to you. Our team is trained in privacy and confidentiality best practices, ensuring your information is protected and used solely for the purpose of delivering our services to you.

Security

We employ industry-standard security measures to protect your personal information from unauthorized access, alteration, or disclosure.

Changes to Our Privacy Policy

Cacao reserves the right to update this privacy policy at any time. We will notify you of any changes by posting the new privacy policy on this page. Your continued use of our services after any changes signifies your acceptance of our updated policy.

For any questions or concerns about our privacy practices, please contact us at

